COMMISSIONERS

KRISTIN K. MAYES - Chairman GARY PIERCE PAUL NEWMAN SANDRA D. KENNEDY BOB STUMP





#### ARIZONA CORPORATION COMMISSION

November 29, 2010

To: Docket Control

RE: Goodman Water Company - Customer Comments

Docket No. W-02500A-10-0382

Please docket the attached \_\_\_\_\_ customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

NOV 2 9 2010



RECEIVED

## **Arizona Corporation Commission Public Comment Form**

1200 W Washington St - Phx, AZ 85007 (602) 542-4251

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <a href="http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf">http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf</a>

Step 2

W-02500A-10-0382

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Goodman Water Rate Increase

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# **Arizona Corporation Commission Public Comment Form**

1200 W Washington St - Phx, AZ 85007 (602) 542-4251

#### Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <a href="http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf">http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf</a>

Step 2

CITY, STATE, ZIP

ucson,

Goodman Water Rate Increase

Phoenix, AZ 85007

CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET			
Goodman Water Company	PRO CON ✓ OTHER			
E-MAIL ADDRESS				
Stop 2				
Step 3 ENTER YOUR COMMENTS HERE:				
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Consumer Services Section				
1200 W. Washington St				

DOCKET NUMBER

W-02500A-10-0382

### **Arizona Corporation Commission Public Comment Form**

1200 W Washington St - Phx, AZ 85007 (602) 542-4251

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries.

YOUR NAME	DATE
Joanne Lynn Spencer	10/26/10
ADDRESS	PHONE (HOME)
39340 S. Mountain Shadow Dr CITY, STATE, ZIPL	(520) 818-6510
CITY, STATE, ZIP (	CELL PHONE
Turson AZ 85739	(520) 603.2345
DÓCKET YOU WISH TO COMMENT ON:	DOCKÉT NUMBER
Goodman Water Rate Increase	W-02500A-10-0382
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Goodman Water Company	PRO CON V OTHER
E-MAIL ADDRESS	
jospencer e me . Com	

#### ENTER YOUR COMMENTS HERE:

The AZ Corporation Commission approved a significant rate increase for Goodman Water three years ago if this is also approved, when can we as homeowners, expect this to end? What is the theory behind allowing Eagle Crest homeowners to absorb the cost for a utility company's inability to manage its finances and lack of fore-sight when creating infrastructure? What is our chance of having monthly bills in excess of \$300° before Coodman Water realizes the profit margin to which it is entitled under the Corporation's rules? If the AZ Corporation Commission guarantees Goodman Water a minimum return annually on its investment, then perhaps the state of Arizona should bail them out instead of homeowners who have no choice in where they purchase their water from each month....

This form may be completed, printed and mailed to:

Arizona Corporation Commission Consumer Services Section 1200 W. Washington St Phoenix, AZ 85007

# **Arizona Corporation Commission Consumer Inquiry and/or Complaint Form**

1200 W Washington St - Phx, AZ 85007 (602) 542-4251

Step 1

Before submitting a complaint to the ACC, please visit this website: <a href="http://www.azcc.gov/divisions/utilities/forms/who.asp">http://www.azcc.gov/divisions/utilities/forms/who.asp</a> to determine if the Commission regulates the service. If the company is regulated, please contact the company first. If you have already contacted your utility company and are not satisfied with its response, please fill out this form, print and mail to the address below.

#### Step 2

YOUR NAME	DATE
William R, Debelak	October 25, 2010
ADDRESS	PHONE (HOME)
39340 So. Mountain Shadow Drive	520-818-6510
CITY, STATE, ZIP	CELL PHONE
Tucson, AZ. 85739-2338	520-603-2345
NAME THAT APPEARS ON THE BILL	ALTERNATE PHONE (DAYTIME)
Joanne Spencer	N/A
NAME OF THE UTILITY COMPANY	ACCOUNT NUMBER
Goodman Water Company	
E-MAIL ADDRESS	CHECK HERE TO CONFIRM THAT
jospencer@me.com	YOU HAVE ALREADY CONTACTED THE UTILITY (SEE STEP 1)

#### Step 3

PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY:
I'm opposing the rate increase by Goodman Water requested in docket number
W-0500A-10-0382. The Goodman Water Company is already charging an exorbitant
amount for their water service based on similar Arizona independent water companies.
Eagle Crest homeowners collectively are paying Goodman Water approximately
\$744,000 a year or almost \$100 per resident. Goodman Water does not need a 53% rate
increase (approximately \$395,000 per year) for water service. In reality, Goodman should
be lowering their rate as more residents are being connected to the water system.

#### Step 4

Please include copies of any documentation, such as bills, that our office would need to provide a response.

Step 5

Print and Mail to:

Arizona Corporation Commission 1200 W. Washington St

Phoenix, AZ 85007